

## Targets & Commitments

### QUALITY POLICY


**VITAL S.p.A.** has as its first and primary target the creation and distribution of products that fully satisfy the its customers' needs.

In particular, the Company believes it's of fundamental importance to provide its customers reliable products that comply with the order specifications, current regulations, and applicable mandatory requirements.

To achieve these objectives, the Company declares the following commitments:

- 1- Maintain, enhance and optimize its Quality Management System;**
- 2- Commit in satisfying the Customers' needs by identifying, in the relationship between Company and Customers, the most appropriate and advantageous solutions for both parties;**
- 3- Guarantee the reliability of its products by ensuring the execution of adequate Tests, Controls and Inspections, as well as corrective actions aimed at eliminating even potential causes of Non-Conformity;**
- 4- Disseminate culture and appropriate methodologies in the organization in order to provide the best possible service;**
- 5- Commit to preserve, train and improve the skills offered by its own human and material resources;**
- 6- Keep the organization under constant control through the verification of the implemented Quality Management System;**
- 7- Guarantee the achievement of measurable objectives defined by the Management.**

**VITAL S.p.A.**



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