

## Targets and Commitments

### QUALITY POLICY

VITAL S.p.A. has its primary target the creation of products that fully satisfy the needs of its customers.

In particular, the Company believes it is of fundamental importance to provide its customers reliable products that comply with the order specifications, current regulations, and applicable mandatory requirements.

To achieve these objectives, the Company declares the following commitments:

- 1- **Maintain, enhance and optimize its Quality Management System;**
- 2- **Commit in satisfying the Customers needs by identifying, in the relationship between Company and customer, the most appropriate and advantageous solutions for both;**
- 3- **Guarantee the reliability of its products by ensuring the execution of adequate Tests, Controls and Inspections, as well as corrective actions aimed at eliminating even potential causes of Non-Conformity;**
- 4- **Disseminate culture and appropriate methodologies in the organization in order to provide the best possible service;**
- 5- **Commit to preserve, train and improve the skills offered by it's own human and material resources;**
- 6- **Keep the organization under constant control through the verification of the Quality Management System;**
- 7- **Guarantee the achievement of measurable objectives defined by the Management.**

VITAL S.p.A.

Via Tina Anselmi, 1/B - 20096 Pioltello (MI)  
C. F. / P. IVA Nr. 10202250154 - ITALIA (IT)  
Nr. Tel. +39 02.269811 - Nr. Fax +39 02.2138912

Management

